

For Support Organizations

J-GoodTech Operation Guide

Last updated: Feb 16th, 2024

Introduction

Thank you for using J-GoodTech.

This guide indicates operation on how to use functions you need to get the most out of the J-GoodTech.

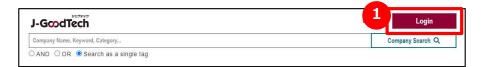
The home page after login



Functions are accessed after login by clicking either the 1 tabs along top of page or 1 found on each page.

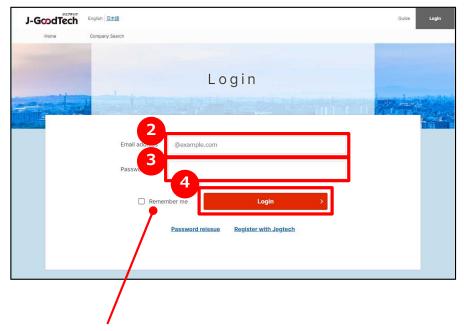
Login J-GoodTech

The home page before login(https://jgoodtech.smrj.go.jp/pub/en/)



① Open the login page click on "Login" button on the home page before login.

The login page



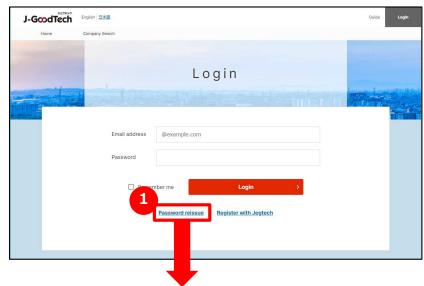
- 2 Enter the e-mail address
 Enter your e-mail address registered with J-GoodTech.
- Enter the password Enter your password.
- 4 Login
 Click on "Login" button to login to J-GoodTech.

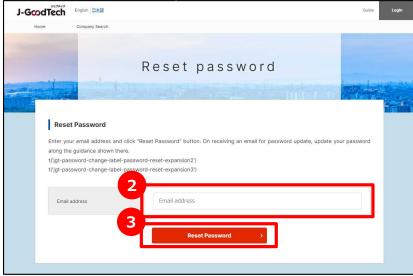
Remember me

Check if you want the browser to store your mail address and password you entered.

In case you forgot the password

The login page





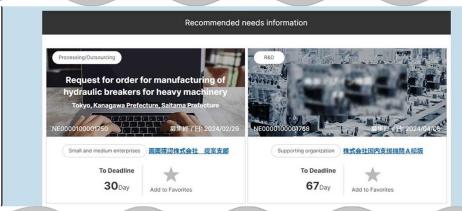
- Reissue a password click on "Password reissue" button on the login page.
- **Enter your e-mail address**Enter your e-mail address registered as a J-GoodTech member.
- Reset a password

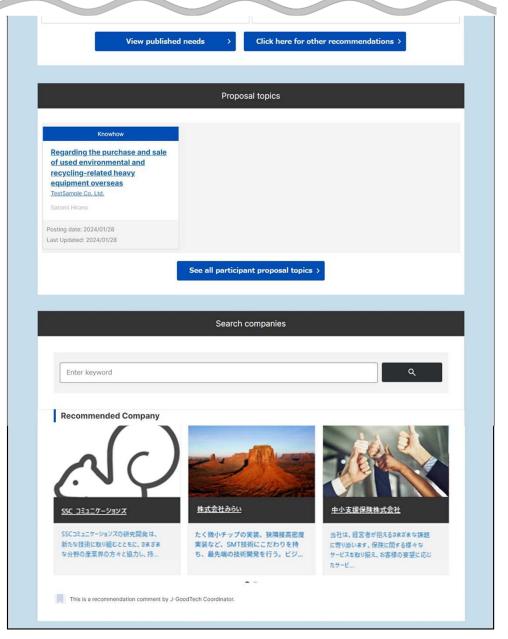
 click on "Reset Password" .

 A password-reissuing e-mail will be sent to your e-mail you entered in 2.

The home page (Whole)







The home page (header part)



Inquiry

You can check inquiries from other corporates.

Page65

3 Saved Search Settings

You can see saved search settings when you search for corporates and products.

Page36

5 Browsing History

Page90

You can see browsing history of product and corporate pages most recently. By clicking corporate and product names, go to appropriate pages.

2 My Page

You can edit your own user information and add members who can access J-GoodTech in your corporate.

Page 68

4 Favorites

You can see saved corporates and products as favorites.

Page89

6 Guide

You can download operation guides for J-GoodTech. Their guides also describe Frequently Asked Question.

The home page (Tab part)



🚺 Home

You can see New topics, Needs recommendation, Proposal topics. And you can also search for corporates by viewing highlighted corporates or entering keywords.

2 Companies Search

You can search for companies by entering the search conditions.

Page34

Needs

You can register and see technologies, services and so on as Needs information.

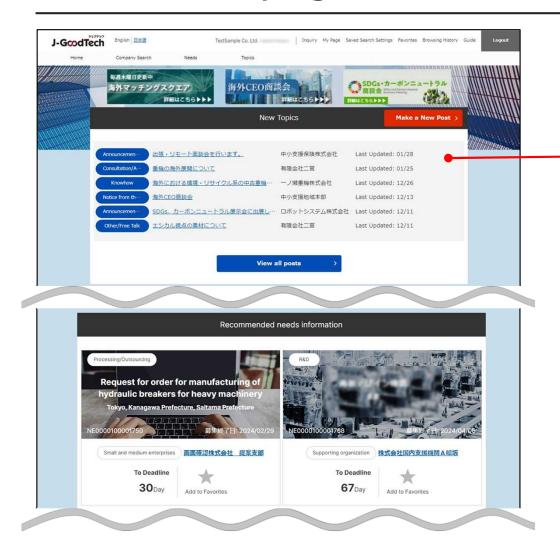
Page39

4 Topics

You can search and participate in a list of topics that interest you. And you can also create new topics.

Page58

The home page

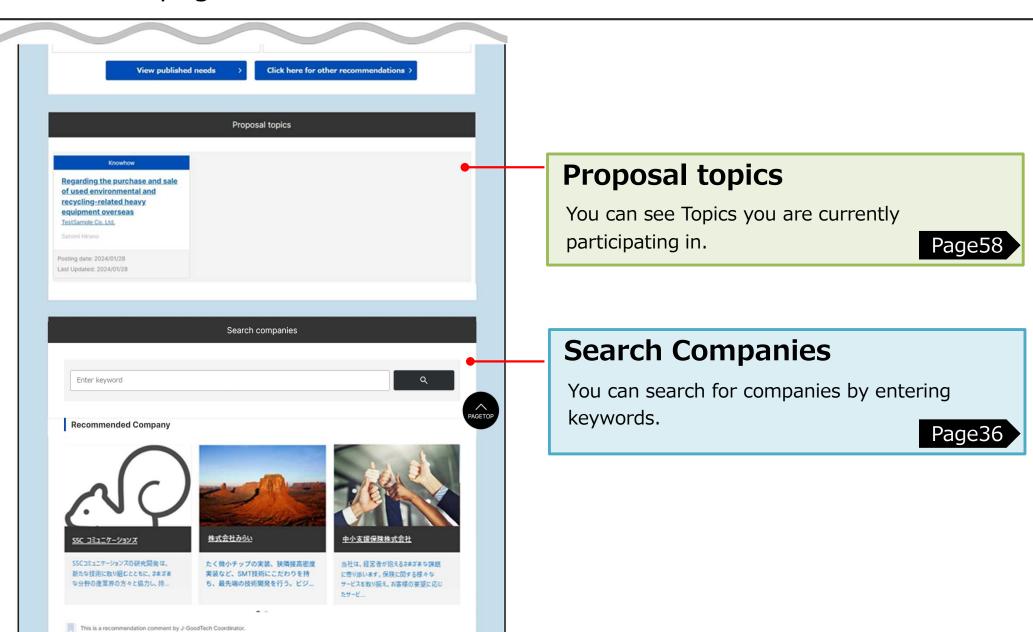


New Topics

You can catch up with corporates registered on J-GoodTech in bulletin board format.

Page58

The home page



Managing needs

Frequently Asked Questions

Chapter 1. Setting support organization information Page12 Setting your information Setting support organization information (Basic Operation) Setting support organization information (Finished images) Setting support organization information Frequently Asked Questions Chapter 2. Setting Recommended corporations Page29 Setting Recommended corporations Setting Recommending corporations Registering a Recommended corporation on J-GoodTech (Individual registration) Registering Recommended corporations on J-GoodTech(Batch registration) Registering Recommended corporations Chapter 3. Searching and inquiring for registered companies Page34 (Searching registered companies) Searching companies relevant to your business from registered companies Searching for companies Searching for products, technologies and services Inquiring a corporate Frequently Asked Questions Chapter 4. Registering a Need Page39 Publishing technologies, services and so on your support organization are looking for What are needs functions? Confirm registered needs

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Discover other useful functions.

Viewing e-mail notifications

Frequently Asked Questions

Seeing your own state of Browsing and activity Adding and changing your own user information

Withdrawing from the J-GoodTech membership

Seeing Favorites
Checking your Browsing history

Chapter 1. Setting support organization information

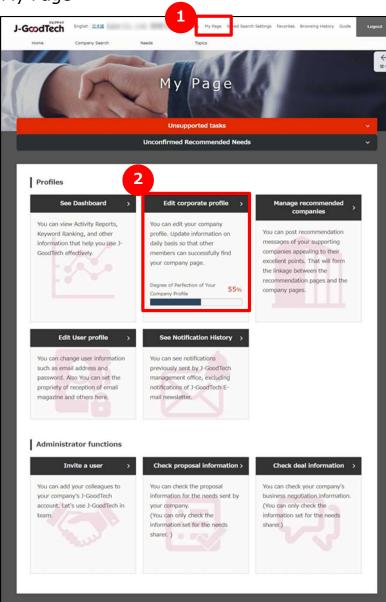
You can edit and manage introduction of your information and support menu.

Setting support organization information(Basic operation) —	13
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Setting Support organization information

Setting support organization information (Basic operation)

My Page



1 Display the My Page

You can edit your corporate information and user information on my page. Each function is explained on the next page.

2 Edit corporate information



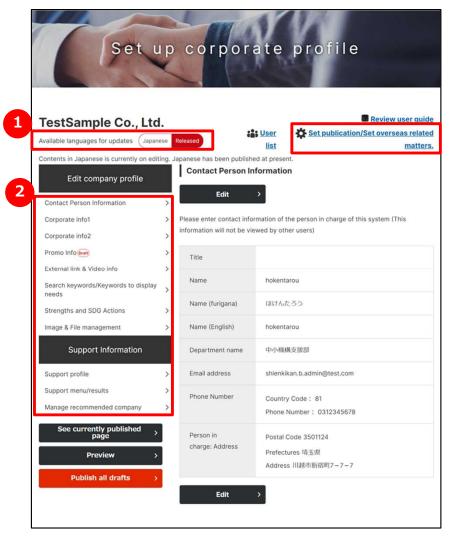
Support organization information is a dedicated home page.

You can register information such as support activities.

Setting Support organization information

Setting support organization information (Basic operation) Edit contact person info

My Page > Set up corporate profile



Select available languages

There are two types of page -Japanese and English- for corporate information.

When you click on language icon you would like to edit, the icon turns red and the language on this page switches. You can add a language on the top right of disclosure or oversea connection settings.

(This guide describe editing the English page. The Japanese page is the same way.)

Select editing page

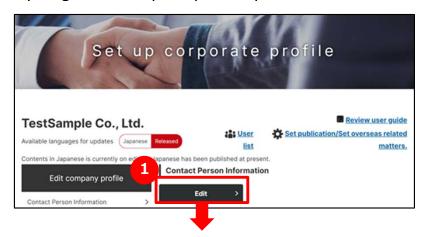
You can edit following nine types of corporate information.

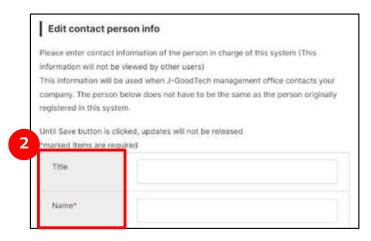
Contact Person Information	Contact information for the person to contact about J-GoodTech matters
Corporate info1	Information such as the corporate name, address, etc. (made public)
Corporate info2	Sales revenue, representative information (can make either public or private)
Client & Business location info	Information on main clients and production and sales locations
Promo info	Key promotional propositions of your corporate
External link & Video info	URL such as your corporate home page
Search keywords/ Keywords to display needs	Tags to help find your company in searches and to display recommend Needs (up to 30 tags)
Strengths and SDG Actions	Describe characteristics, achievements and SDGs commitment of your company
Image & File management	Manage the images, catalogs, brochures, and other files used on your company's page

Setting Support organization information

Setting support organization information (Basic operation) Edit contact person info

My Page > Set up corporate profile







If you would like to edit contents of each item, click on "Edit" button. Editing page will be displayed.

- 2 You must enter fields with "%" Entry fields with "%" are mandatory.
- Attach files

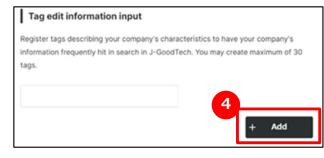
When you attach images and files, click on "Attach files" or "Select files" button.

The screen selecting files will be displayed.

4 Register multiple

When you register multiple, click on "Add" button. Additional entry field will be displayed.

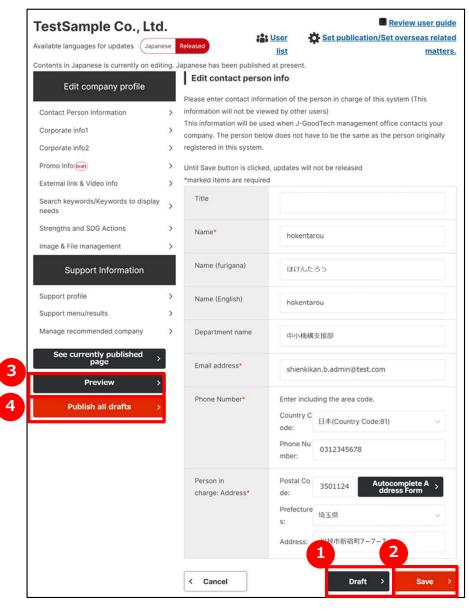




Setting Support organization information

Setting support organization information (Basic operation) Save draft

My Page > Set up corporate settings > Edit contact person info



1 Save a draft

If you would like to save entered contents temporally, click on "Draft" button.

Contents in draft isn't published.

Please use it when interpreting input operation.

(Currently page in edit) Save

If you would like to save the entered contents on this page, click on "Save" button.
Saved contents is published.

See contents of draft

If you would like to see contents of draft, click on "Preview" button.

You can see what it looks like when you publish it.

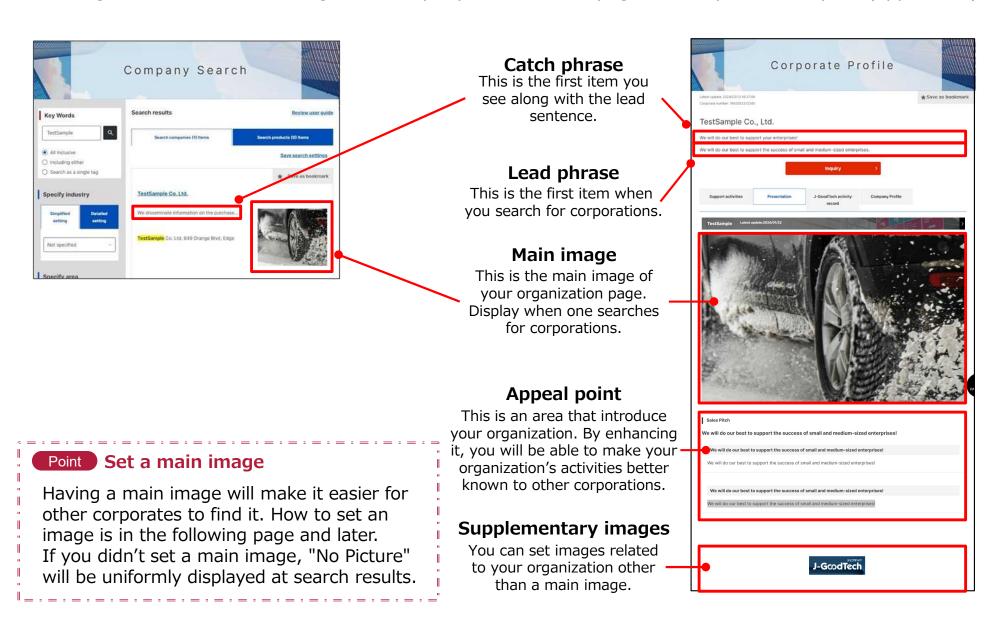
Publishing all draft

If you would like to save and publish all contents in draft all at once, click on "Publish all drafts" button. Saved Contents is published.

If you would like to change multiple pieces of information, you can publish them all at once by clicking on "Save" button on each page and "Publish all drafts" button.

Setting Support organization info (Finished images)

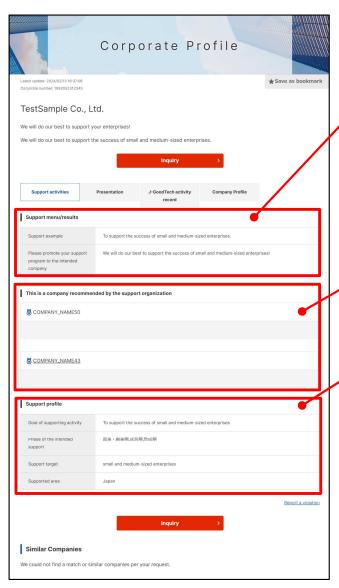
Your organization's finished image ①: company search result page and corporate info pate (appeal tab)



Setting Support organization information

Setting Support organization info (Finished images)

Your organization's finished image ②: corporate information page of your organization and small and mediumsized corporation(Support activates tab)



Support menu·achievements

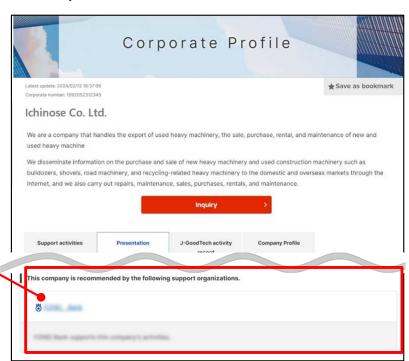
You can introduce examples of your supports.

Recommended corporations

This is the corporation you recommended as a support organization.
Your organization information will be also displayed on corporate information page of recommended corporation.

Support summary

This area can introduce support target.



Point Register recommended corporation

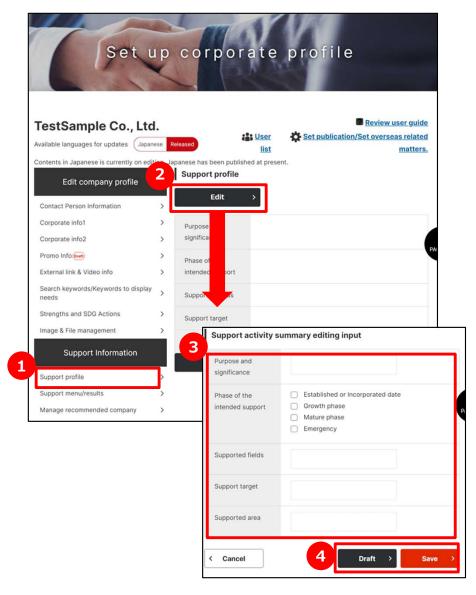
By registering recommended corporation as a recommendation destination, it posted not only on corporate information page of your organization as a list, but also be displayed on corporate information of recommended corporation page.

Register a recommended corporation actively to enhance corporation information page of recommended destination.

Setting Support organization information

Setting Support organization info Support profile

My Page > Set up corporate profile > Support profile



- Set summary of support activities
 Click on "Support profile" button on left side of the page.
- Edit Support profile
 Click on "Edit" button.
- Enter Support profile
 Enter each item of support profile.

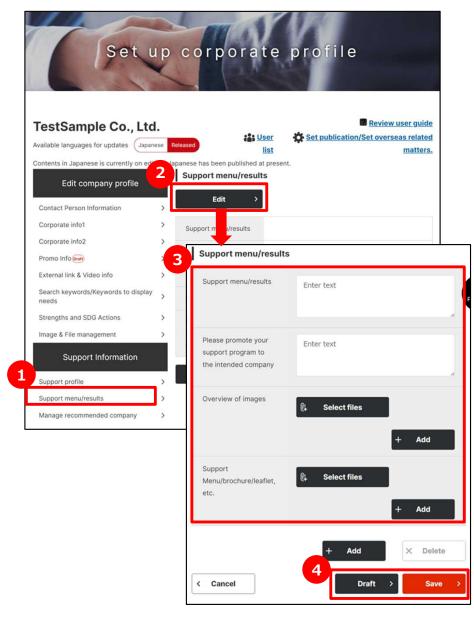
of the settings.

4 Save settings

Click on "draft" or "Save" button and save details

Setting Support organization info Support menu · achievement

My Page > Set up corporate settings > Support menu·achievement



- Set Support menu·achievement

 Click on "Support menu·achievement" button on left side of the page.
- 2 Edit Support menu·achievement
 Click on "Edit" button.
- **3** Enter Support menu·achievement

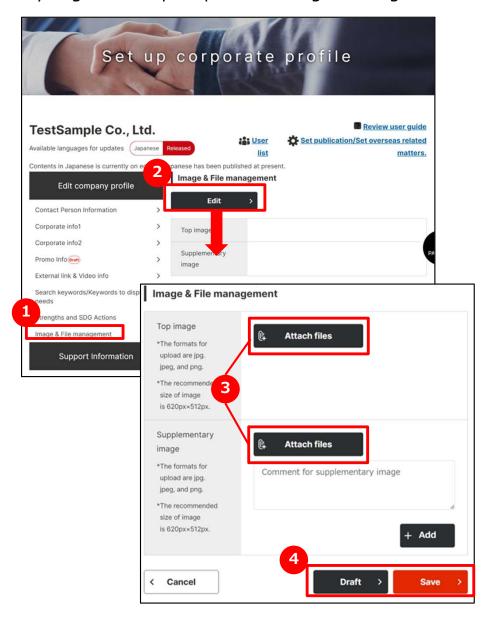
Enter each item of support menu and achievement. When you will attach images or materials, click on "Attach files" to select a file.

Save settings

Click on "Draft" or "Save" button to save details of the settings. information

Setting Support organization info Managing an image and file

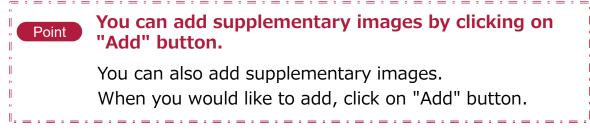
My Page > Set up corporate settings > Image & File management



- Manage images and files
 Click on "Image & File management"
- button on left side of the page.
- Edit an image and file settings
 Click on "Edit" button on the page.
- Select an image and file

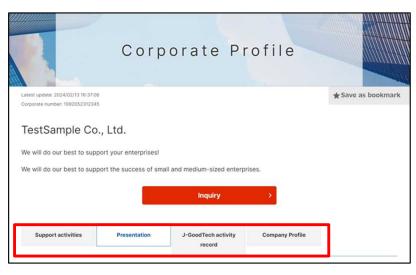
 Click on "Attach files" button and select an image file related to your organization.
- 4 Save the settings

Save a set image or file by clicking on "Draft" or "Save" buttons.



Frequently Asked Questions Q. What is the Support organization information?

Support organization info



What is the Support organization information?

J-GoodTech members can have your corporate information page in J-GoodTech.

Display of corporate information page can switch by clicking tabs.

Support activities ----- This is a page where you introduce the support activities that we are carrying out. This page also can introduce corporations that your organization recommend among J-GoodTech members.

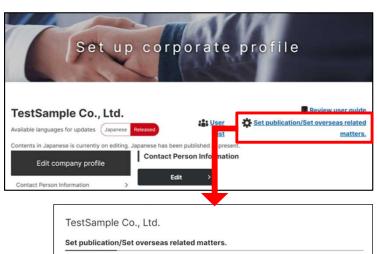
Appeals ----- This is a page where your organization appeal to other companies.

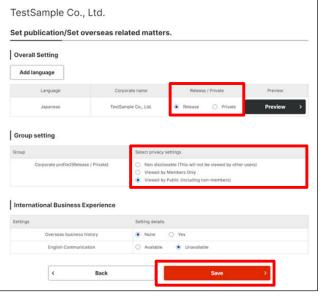
J-GoodTech activity record ---- This page displays the number of uses for each function of J-GoodTech.

Corporate profile ----- This page displays fundamental information such as address. These contents can update from "Edit corporate profile" or "Manage recommended companies" of My Page.

Frequently Asked Questions Q. Can I make corporate information private?

My Page > Set up corporate information > Set publication/Set overseas related matters.





Can I make my corporate information private?

A You can set whether corporate information is public or private from the disclosure range and overseas connections settings.

You can set whether all corporate pages public or private from the overall settings.

Private ----- Not disclosed to other users.

Viewed by members only --- Disclosed to only log-in users.

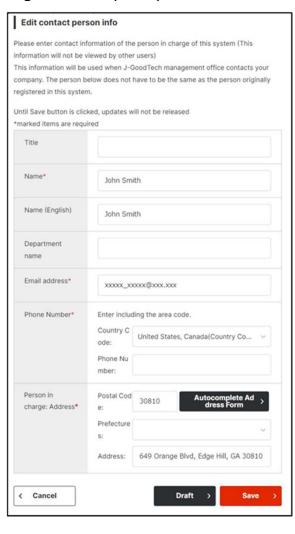
Viewed by public ----- Disclosed even to people who aren't log-in users.

After setting, make sure to click on "Save" button.

Chapter 1.
Setting Support organization information

Frequently Asked Questions Q. What is contact person information?

My Page > Set up corporate information > Edit contact person info

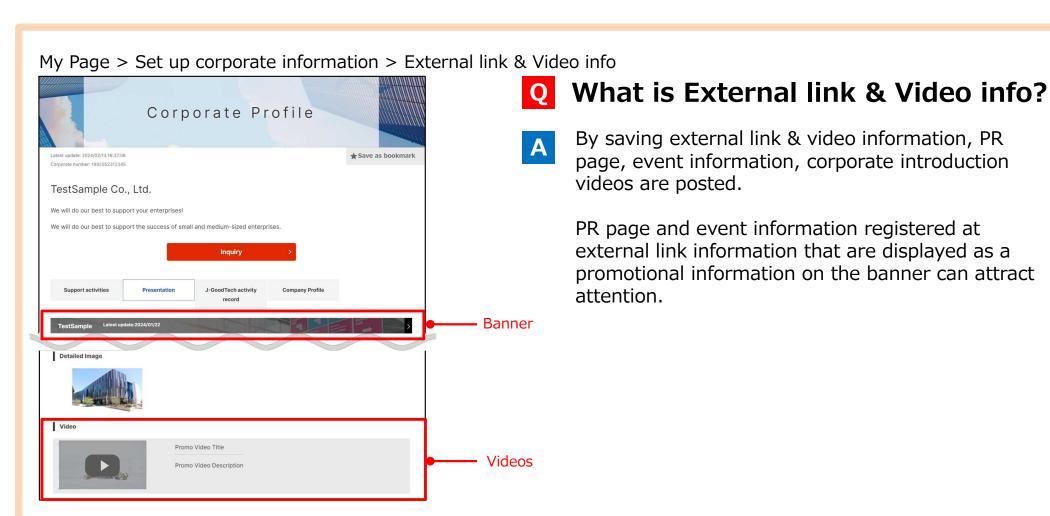


What is contact person information?

Contact person information is used for communications from that J-GoodTech Management Office. Please enter the contact details for a person in your corporate to contact about J-GoodTech matters.

If the contact person is transferred or leaves your corporate, the J-GoodTech Management Office will no longer be able to contact your corporate. Be sure to keep your contact person information up to date.

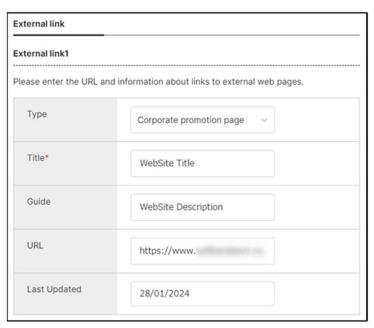
Frequently Asked Questions Q. What is External link & Video info?



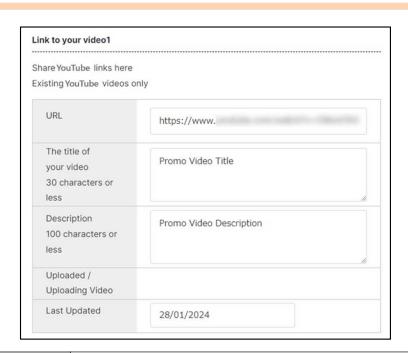
Chapter 1.
Setting Support organization information

Frequently Asked Questions Q. What is External link & Video info?

My Page > Set up corporate information > External link & Video info



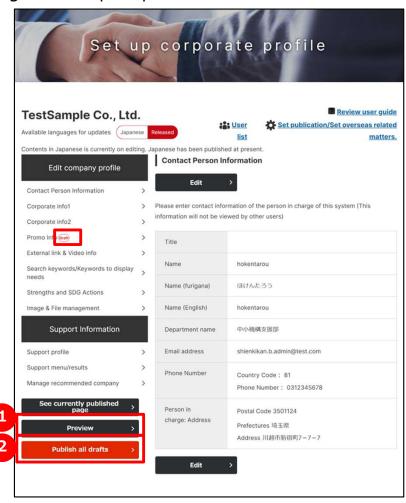
Туре	Select whether your PR page or event information
Title	Title of external link (Mandatory)
Guide	Description related to external link
URL	URL of external link
Last Updated	Last updated of external link



URL	URL of listed YouTube videos [Caution] You can post only YouTube videos.
The title of your video 30characters or less	The title of videos information. 30 full-pitch characters (60 single-byte) or less is recommended.
Description 100 characters or less	Description of videos information. 100 full-pitch characters (200 single-byte) or less is recommended.
Uploaded/ Uploading Video	The image of listed videos. If URL is incorrect, it will no be displayed.
Last Updated	Last updated of video information.

Frequently Asked Questions Q. How to check the contents in draft

My Page > Set up corporate information



Q How to check the contents in draft?

A If you saved the entries as a draft, the praft icon appears. If you would like to check the contents in draft, click on Treview button.

By clicking Publish all drafts", all items that labeled as on this screen will become public.

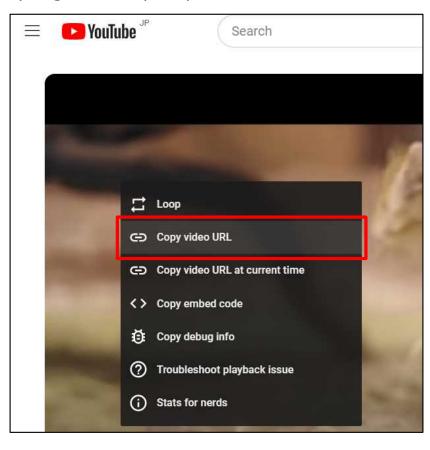


You can click on "Publish" button on the preview page to publish the contents in draft.

Clicking on "See currently published page" will open the current published page under a separate tab. In this way, you can compare it with the draft page.

Frequently Asked Questions Q. How to get the URL of YouTube videos

My Page > Set up corporate information > External link & Video info



• How to get the URL of YouTube videos?

- A Play the videos you would like to post in the J-GoodTech on YouTube site.
 - •Place the cursor at videos, and right click to display the menu.
 - •Select the "Copy video URL" in the displayed menu. Don't select the "Copy video URL at current time", because an error will occur when posting on the J-GoodTech.
 - Attach the URL copied in the edit page of video information on URL field.

Chapter 2. Setting Recommended corporations

You can register supported corporations as Recommended corporations. Enter recommendation comments to the recommended corporation to enhance corporate page of recommended corporation.

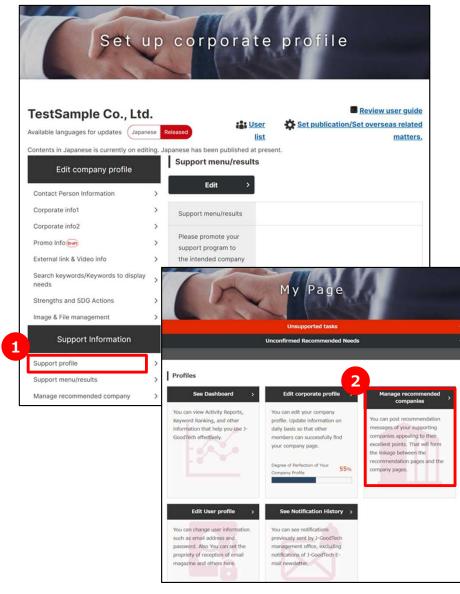
- Registering Recommended corporations ——————————————————————31

Chapter 2.

Setting Recommending corporations

Setting Recommended Corporation

My Page > Set up corporate settings > Recommended Corporation Management



Manage recommended corporation

Click on "Recommended Corporation Management" button on left side of the page.

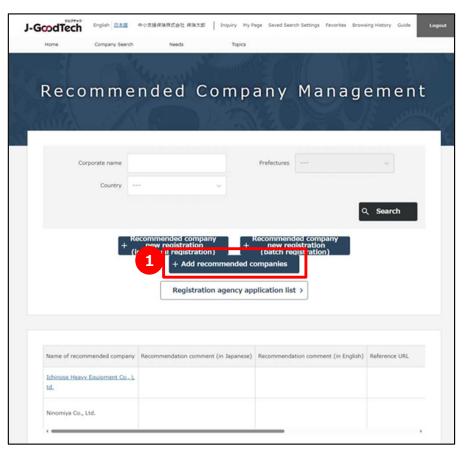
Clicking on 2 "Manage recommended companies" on My Page will open the same page.

Chapter 2.

Setting Recommending corporations

Registering recommended corporations

My Page > Recommended Company Management

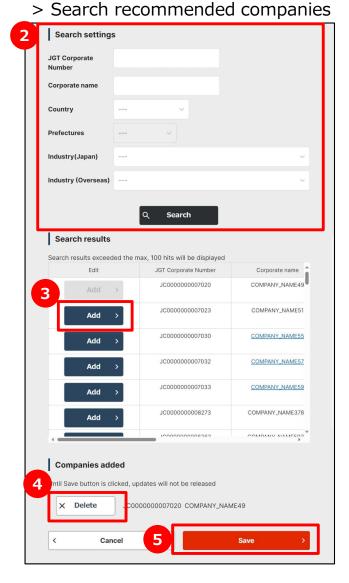


10 Add recommended corporations

Click on "Add recommended companies" button.

Registering recommended corporations

My Page > Recommended Company Management



Search for recommended corporations to add

By entering corporation name and clicking on "Search" button, search results will be displayed.

3 Select recommended corporations to add

When you click on "Add" button for the corporation you want to recommend, it will be displayed in the list of added corporations.

4 Check recommended corporations to add

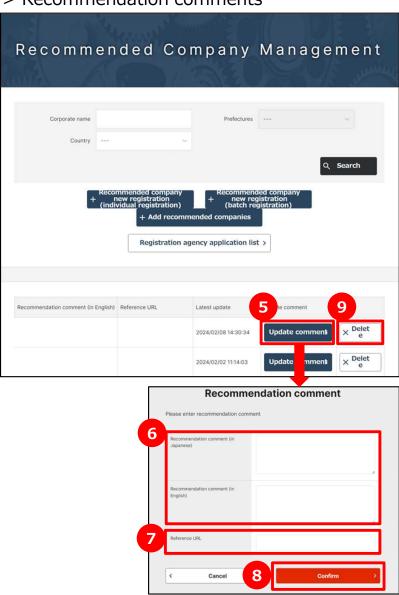
When you delete added corporations, click on "Delete" button.

6 Register recommended corporations

Confirm the recommended corporation you added, click on "Save" button.

Registering recommended corporations

My Page > Recommended Company Management > Recommendation comments



6 Register comments

If you would like to register recommendation comments to recommended corporation, click on "update comment" button.

- **6** Enter recommendation comments
 - Enter recommendation comments to the selected corporation.
- Enter reference URL
 Enter reference URL related to selected corporations.
- 8 Click on "Save" button

 Check the entered recommendation comments, click on "Save" button.
- Exclude corporations from recommendation target

If you would like to exclude recommended corporations from recommendation destination, click on "delete" button.

Chapter 3. Searching and inquiring for registered companies (Searching for registered corporations)

You can search for cooperation and product information tailored to promotion of product and technology information.

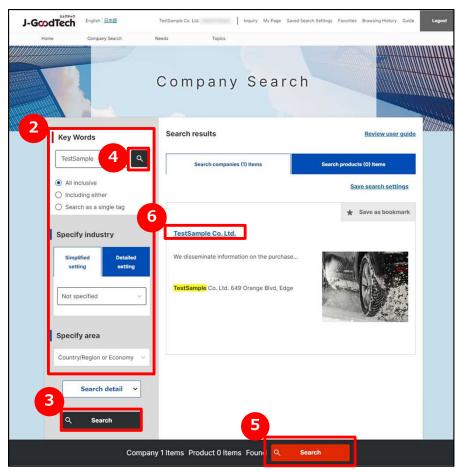
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Chapter 3.

Searching and inquiring for registered companies

Searching for companies

Company Search



1 Search for companies

Click on "Company search" on the upper part of the menu.

Enter a search settings

Enter the free word, countries or number of employee on the left part search page of search settings field to narrow down your search.

3 Display a list of search results

Click on "Search" button to display a list of search results.

You can also display a list of search results by clicking on 4 5 buttons.

If you would like to search for companies by only free word, 4 button is useful.

Selecting an area or number of employee shows the number of hits at the bottom of the page 5, which can be useful when a search produces many results.

6 Display corporate information

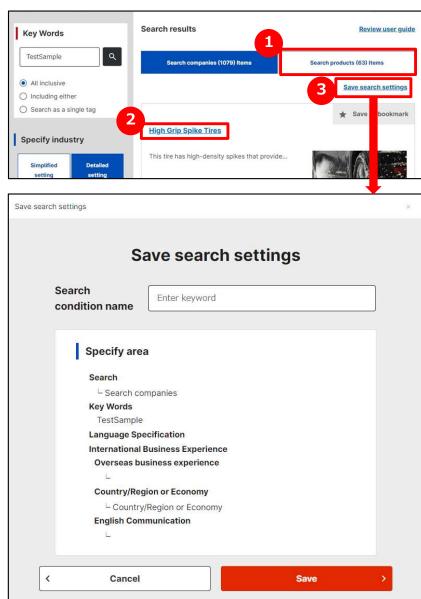
Click on the name of a corporate in the search results to display information on that corporate.

Chapter 3.

Searching and inquiring for registered companies

Searching for products, technology, services

Company Search > Save search settings



Search for products

Click on Search products items tab to switch page. The search method is the same as searching for corporate information.

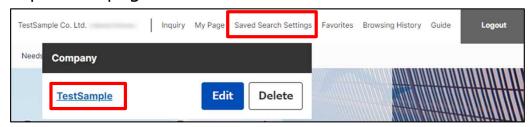
*Product information is for only J-GoodTech members. Note that the information will not be displayed if you are not logged in.

2 Display product information

Click on the product name to display the product information of displayed list of search results.

3 Save search settings

You can save search settings for use in later searches. After a search, click on Save search settings link, enter a name and save the search settings. You can confirm saved search settings from Saved Search Settings at the top of the page.



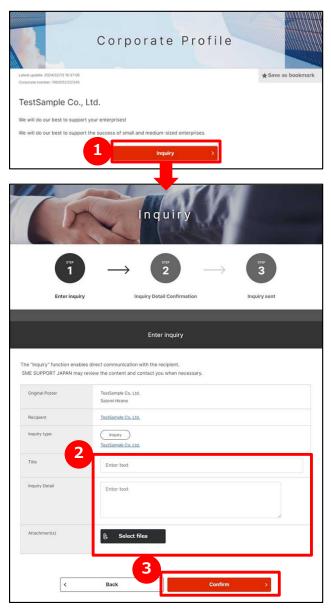
※You can also save search settings of corporate information search.

Chapter 3.

Searching and inquiring for registered companies

Inquiring a corporate

Company Search > Corporate Profile > Inquire



Contact a corporate

You can contact a corporate while viewing the corporate's information. Click on "Inquire" button on the corporate information page.

2 Enter contents of inquire

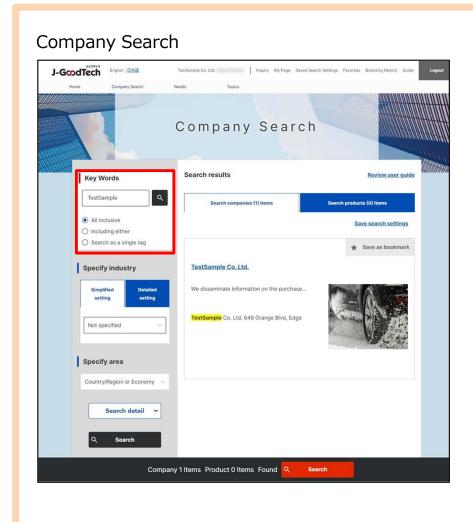
Enter the contents of inquire you would like to send to the company.

3 Check and send the entered contents

Click on "Confirm" button and check the contents of entries.

After viewing the contents, click on "send" button. Inquire will be sent to the users of the corporate.

Frequently Asked Question Q. I cannot search properly with free word input.



I cannot search properly with free word input.

- When you search by free word, you can specify search settings. By specifying the search settings, you can do multiple searches.
 - ◆If you would like to specify multiple key words, enter space among key words and specify "All inclusive" or "Including either".

(Example) In case of entering "Precision machining Saitama"

- Specify "All inclusive" → Searching for corporations registered both "Precision machining" and "Saitama"
- ·Specify "Including either" → Searching for corporations registered either "Precision machining" or "Saitama".
- ◆If you would like to search by only one key word, enter a key word you want to search and specify "Search as a single tag".

(Example) In case of entering "AI"

·Specify "Search as a single tag" → Searching for corporations registered "AI" as a word.

In case of specifying other options, Taiwan and so on are included in the searches target.

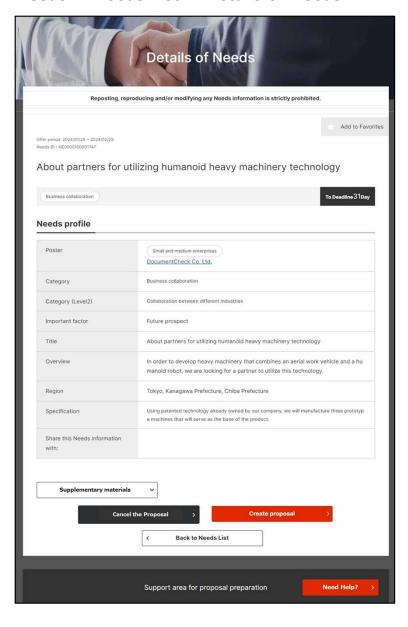
Chapter 4. Registering Needs

You publish technologies, services and so on that your organization requesting as Needs information.

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What is Needs functions?

Needs > Needs List > Details of Needs



What is Needs functions?

This is a function that allows you to anonymously send information on the technologies, products, and services you are looking for on J-GoodTech, receive proposals, and proceed with business negotiations.

*Note that making an offer does not necessarily lead to business talks.

There are two types of Needs -Viewed by all visitor or Target companies only-.

Viewed by all visitors of needs be browsed only by domestic members (including SMEs, non-SMEs and support organizations).

Contents of offers and subsequent exchanges are shared between only the corporate that posted needs and the corporate that submitting the proposal.

Other companies can't see proposal you offered.

Point Regarding using Needs

- ◆You need to log in to the J-GoodTech to use Needs functions (registration, browsing, proposal).
- ◆There is cases that no lead to business meeting.
- ◆Contents of offers and subsequent exchanges are shared between only the corporate that posted the needs and the corporate that submitting the proposal.(Other company can't see proposal you offered.)

Needs side

Proposer side

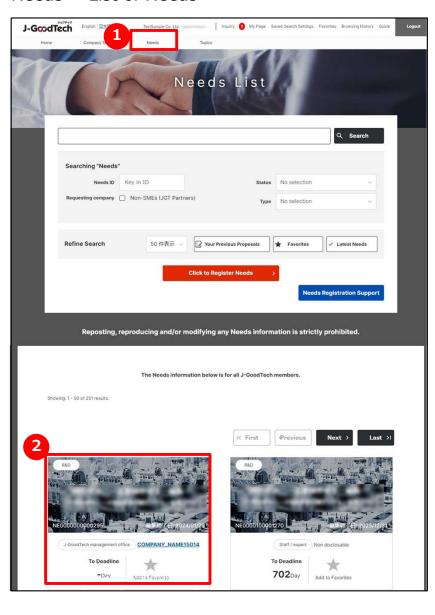
What is Needs functions?

Example: Flow when creating a Needs and a receiving business offer Register new Needs Arrange meeting date Confirm registered Needs Check and Reply with the There are 2 types You can decline schedule of the business of Needs: "Viewed business meeting. by all visitors" and meeting "Target companies Create a proposal only". Fix meeting date Confirm the details of The proposal may be sent back or proposals declined. Conduct business meeting Once both sides Request business meeting agree on the The name of the request details and Business partners Enter business meeting conditions, proceed will be disclosed to with the ordering questionnaire the proposer. Continue business Meeting process and so on.

Both sides

Confirm registered Needs

Needs > List of Needs



- Display a list of Needs
 - Click on "Needs" on the upper part of menu.
- **2** Confirm registered Needs

Needs are displayed in title format on bottom of the page. You can see needs category, title of needs, corporates who made Needs and deadline.

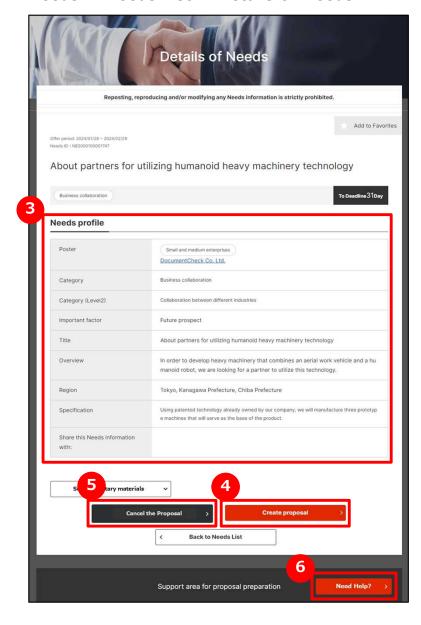
If you would like to know needs details, click a name of needs.

Point Save favorites

If there are interested Needs, Click on "Add to favorites". It is useful for you to search for them.

Confirm registered Needs

Needs > Needs List > Details of Needs



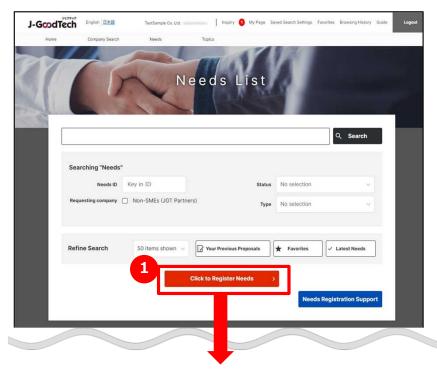
- Confirm Needs details

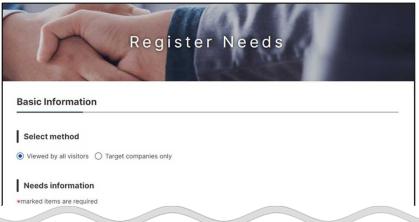
 You can see details of Needs on the details page.
- 4 Make offers to Needs
 Click on "Create proposal" button to start making an offer.
- Decline a proposal

 If you would like to decline the proposal, click on
 "Cancel the Proposal" button. Enter comments and
 send to a corporate who made Needs.
- 6 Ask advice to J-GoodTech coordinators

You can send queries to J-GoodTech coordinators before making an offer in response to a Need. Click on "Need Help?" button to send a query message.

Needs > Needs List

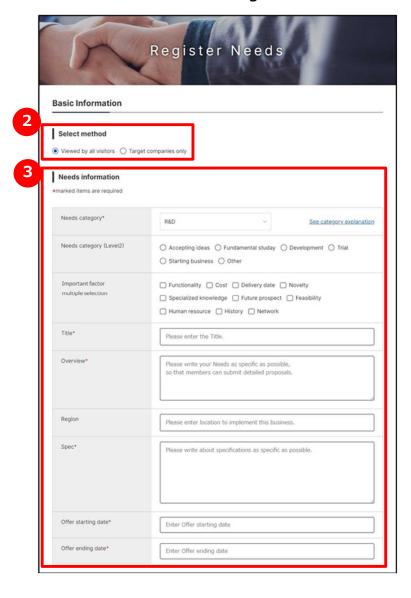




Register a new Need

Click on "Click to Register Needs" button on the Needs List page.

Needs > Needs List > Register Needs



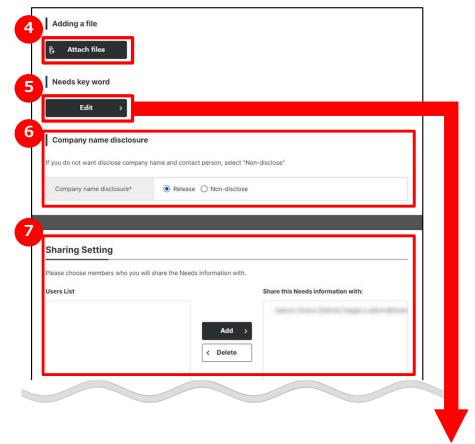
- 2 Select Needs type
 Click on either "Viewed by all visitor" or "Target corporate only".

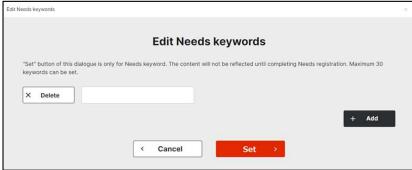
 Page53
- Enter Needs information

 Enter Needs information. The description of each items are in the following.

Needs category **Mandatory	Select the corresponding category from the pull down.
Needs category (Level2) **Mandatory	Select the category of levle2.
Important factory **multiple selection **Mandatory	Select the important factory when confirming the proposal.
Title	Enter the contents of needs briefly.
Summary **Mandatory	Enter the summary of needs referred to the example of entries.
Region	Enter the region you carry out work.
Spec **Mandatory	Enter the spec referred to the example of entries.
Offer starting date/ Offer ending date **Mandatory	Enter the desired start and end dates for the needs offer. By clicking the entry field, display the calendar. You can choose the date from the calendar.

Needs > Needs List > Register Needs





4 Attach materials

You can add detailed information, files, catalogue or brochure. If you would like to add that, click on "Attach files" button.

Set the keyword to display needs You can set the keyword related to Needs.

Setting more keyword makes it easier to display recommended Needs information.

6 Set release or private of corporate name

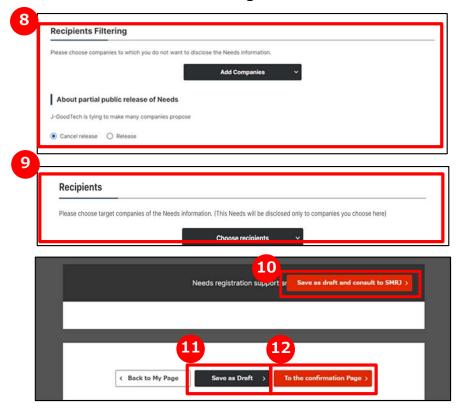
To avoid identifying the corporate information of a corporate who made Needs from published Needs, the name of the corporate and contact person can be set to private.

Select a joint owner in your corporate

You can set joint owner of Needs information. Choose users on left side and click on "Add" button. In case of deletion, choose users on right side and click on "Delete" button.

46

Needs > Needs List > Register Needs

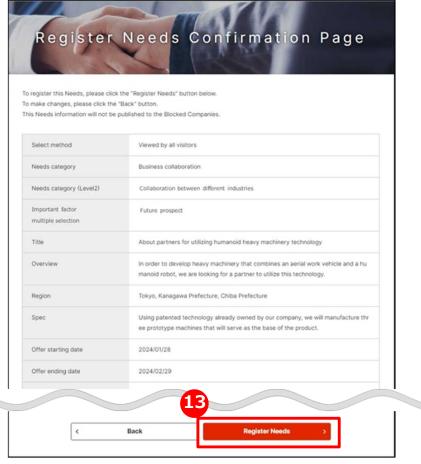


- Add corporations to recipient filtering
 You can select to the companies you would like to
 unpublish Needs information.
 - If you would like to select to the undisclosed companies, click on "Add Companies" button.
 - And you need to set whether Needs information should be disclosed to non-J-GoodTech members.
 - ※Appears only if there is no private corporate configuration.
- 9 Select the target companies
 If you select "Target companies only" at Needs type
 (target companies), you need to select to the target
 companies.
- Consult with the contact person of SMRJ

You can consult SMRJ staffs on the contents of Needs before publishing that. click on "Save as draft and consult to SMRJ" button and send the details of consultation to the SMRJ.

- Save as draft
 - If you would like to temporarily save the content you entered on the page, click on "Save as Draft" button. The saved content will not be made public.
- Check the entered details
 When you have completed the input, click on "To the confirmation Page" button.

Needs > Needs List > Register Needs > Register Needs Confirmation Page



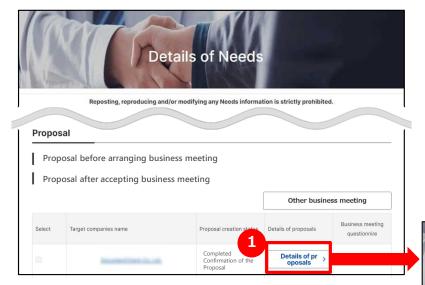
See the entered details and register Needs

See the entered details and click on "Register Needs" button.

Publish If the details of Needs is checked and not find problem on J-GoodTech management office.

Managing Needs Confirm the details of proposals

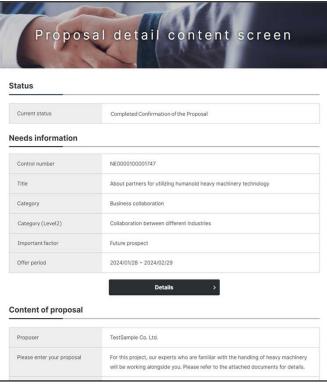
Needs > Details of Needs > Proposal detail content screen



1 Check the details of Needs

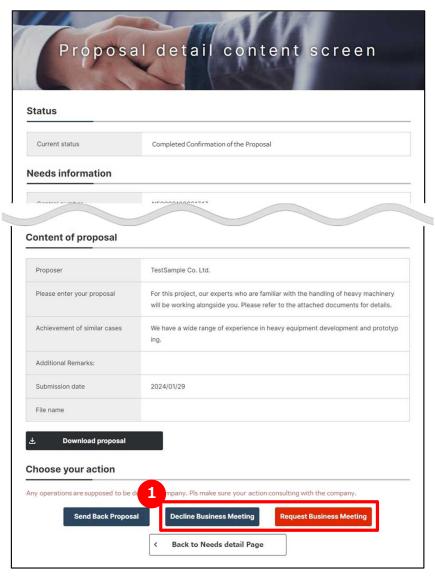
If you would like to check details of proposals in response to a Need, click on "Details of proposals" button.

You can check details of proposals on Details of Proposal page.



Registering Needs Request business meeting

Needs > List of Needs > Details of Needs > Proposal detail content screen



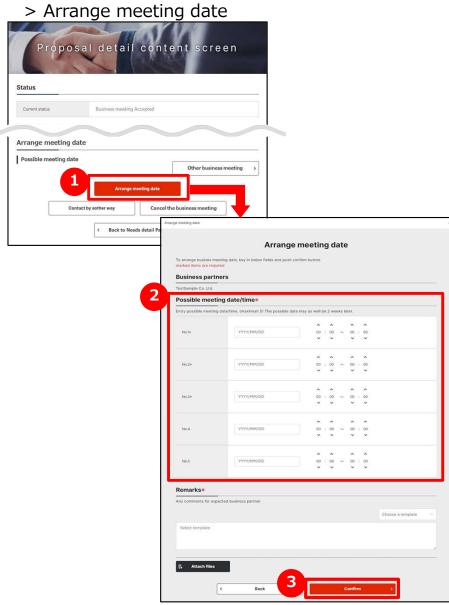
Request business meeting

Check the details of proposal and click on whether "Request Business Meeting" or "Decline Business Meeting".

If business partner accept business meeting, proposal preparation status of appropriate Needs is changed to "Business Meeting Accepted" and you can arrange meeting date in J-GoodTech.

Managing Needs Arrange meeting date

Needs > List of Needs > Details of Needs > Proposal detail content screen



- Arrange meeting date
 - Click on "Arrange meeting date" button.
- 2 Enter meeting date

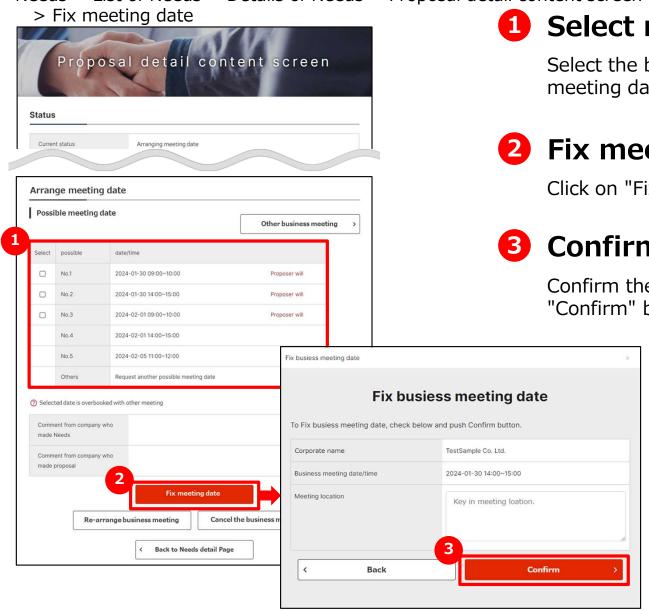
Enter possible meeting date/time in every 15 minutes.

3 Propose meeting date

If the entry is completion, click on "Confirm" button.

Managing Needs Fix meeting date

Needs > List of Needs > Details of Needs > Proposal detail content screen



Select meeting date

Select the business meeting date from possible meeting dates preferred by proposer.

Fix meeting date

Click on "Fix meeting date" button.

Confirm meeting date

Confirm the details of meeting date and click on "Confirm" button.

Managing Needs Entry business meeting questionnaire

Needs > List of Needs > Details of Needs > Proposal detail content screen

> Key in business meeting questionnaire



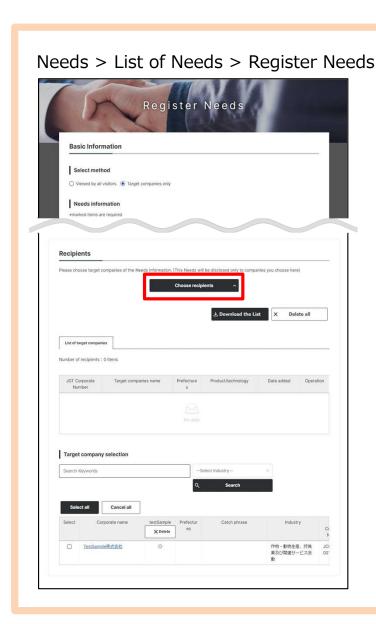
1 Enter meeting result

Enter a questionnaire regarding the held meeting.

2 Answer meeting result

Confirm the entered contents of questionnaire, click on "Answer" button.

Frequently Asked Question Q. Can I set target companies only?



Can I set target companies only?

A Selecting "target companies only" on Needs types is to display "choose recipient" button on bottom of the page.

By clicking on "choose recipient" button after entering Needs information, a list of target companies is displayed.

You can search for corporations to add to List of target companies by entering desired settings in the "Target company selection" field.

Frequently Asked Question Q. What happen after I registered Needs?



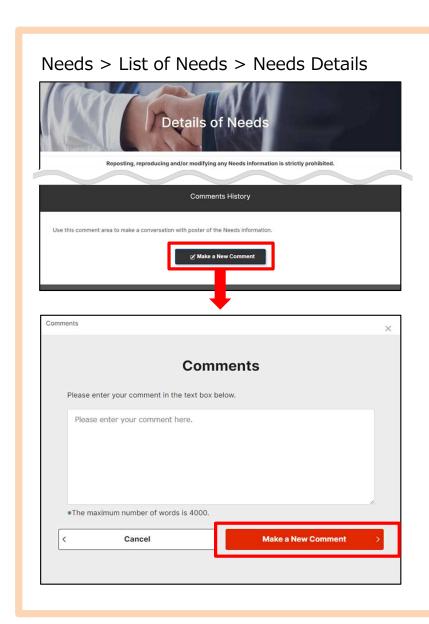
What happen after I registered Needs?

After registering Needs, they will appear in the lists of Needs prior to the transmission at the bottom of the My Page tab.

The J-GoodTech management office will check the contents of your Needs before publishing them on the site.

When your Needs are published, they will be moved to the Needs already transmitted.

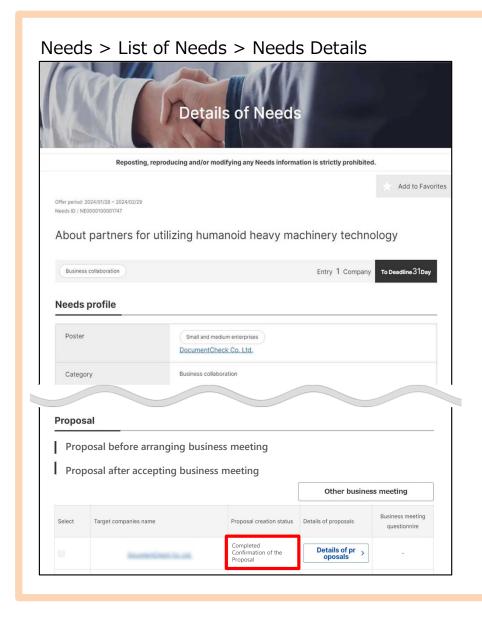
Frequently Asked Questions Q. I would like to contact the poster of a Need



I would like to contact the poster of a Need

A After making an offer in response to a Need, the "Make a New Comment" button will appear at the very bottom of the details page. Click on this button, enter your message and send the message to the need source.

Frequently Asked Question Q. What happen if I offer to proceed with business meeting?

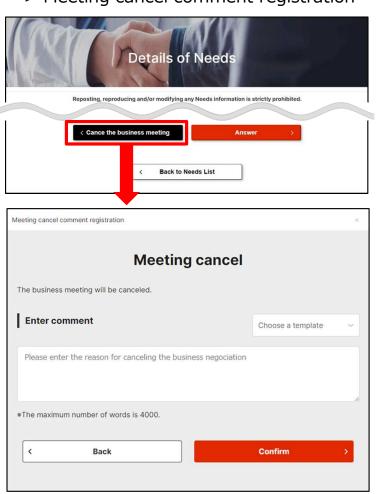


- What happen if I offer to proceed with business meeting?
- A In response to a business meeting application, a response of either "Continue Business Meeting" or "Decline Business Meeting" will be received from the proposer.

If business partner accept business meeting, proposal creation status is changed to "Continue Business Meeting".

Frequently Asked Question Q. I would like to cancel business meeting.





- I would like to cancel business meeting.
- A Click on "Cancel the business meeting" button on the Needs details page.
 Enter the reason you postpone from displayed "Meeting cancel comment registration".

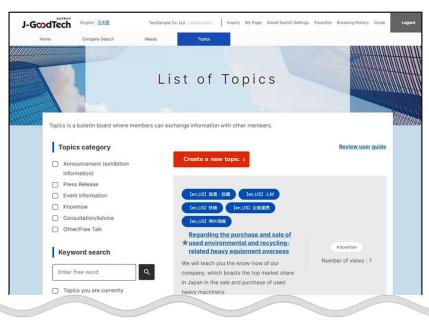
Chapter5. Exchange with companies Using the Topics Functions

The topics function is a tool that lets you exchange information in a forum format with registered J-GoodTech companies. By posting topics about your corporate's marketing channels or solutions, you can expect to meet various other companies.

What is the Topics Functions?	59
Creating a new Topic	60
Participating in Topics ————————————————————————————————————	63
Frequently Asked Question	64

What is the Topics Functions?

Topics > List of Topics



What is the Topics Function?

The Topics function is a bulletin board for J-GoodTech members to intent to freely exchange information on topics and matters of interest to them and create new relationship between companies.

Various topics such as "unique activities of your corporate" and "Exchange questions and advice among members" are posted.

If you are registered J-GoodTech members, you can participate in Topics and create a new Topic.

Note that your corporate name will appear when you post to a topic.

Point About Topics category

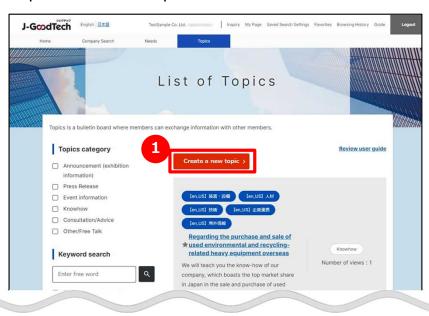
- ◆ Knowhow ----- Post about your corporate's distinctive initiatives
- ◆Ask advice to other users ---- Exchange questions and advice among members
- ◆ News from J-GoodTech

 Management Office ----- News for members from J-GoodTech Management Office
- ◆Event information ----- Announce or promote information about new products, event, exhibitions, etc.
- ♦ Other•free talks ----- other topics
- ◆Press release ----- publish your press release
- ◆Announcement ----- announcement other than event information

Chapter 5. Exchange with corporates

Creating a new Topic

Topics > List of Topics



Create a new Topic

Click on "Create a new topic" button on List of Topics page.

You can also access this page from the 2 "Make a New Post" button.

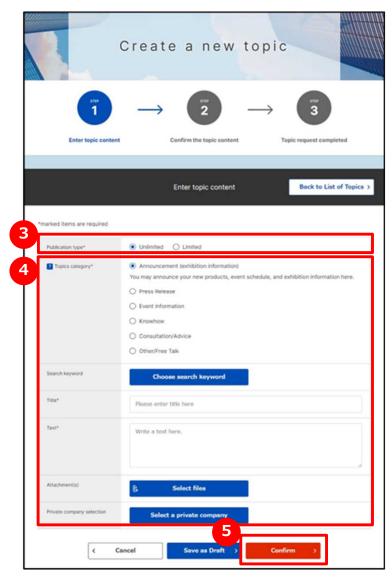
The home page



corporates

Creating a new Topic

Topics > List of Topics > Create a new Topic



3 Select the publication type

Click on either "Unlimited" or "Limited". You can choose companies to publish your topics on "Limited".

4 Enter Topics information

Enter a Topics information. Description of each items are following.

Topics category **Mandatory	Click appropriate category from seven category.
Search keyword	Set tags to make it easier for others to find your topics. Click on "Choose search keyword" button and set terms for your tags.
Title **Mandatory	Enter the details of Topics briefly.
Text **Mandatory	Enter the summary of Topics.
Attachment(s)	If you have supplementary materials to complete your topics, click on "Select files" button and attach the files.
Private corporate selection	Click on "Non-disclose corporate selection" button and select companies you wouldn't like to disclose your topics. XIf you select "Limited" on Publication type, display "Disclose corporate selection" button.

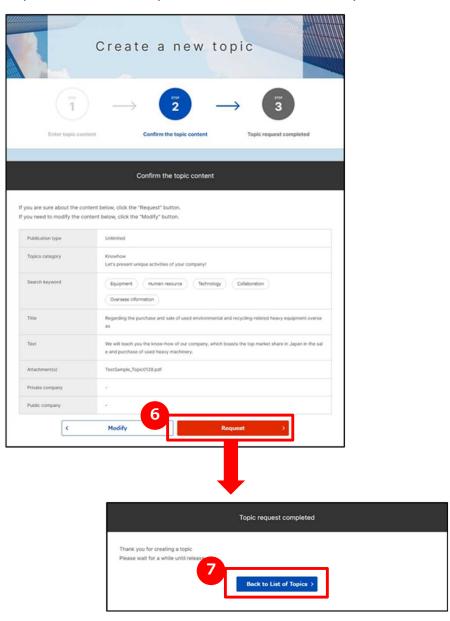
6 Confirm the details of contents

Click on "Confirm" button.

Chapter 5. Exchange with corporates

Creating a new Topic

Topics > List of Topics > Create a new Topic



6 Request a Topic

Check the entered details of topics and click on "Request" button.

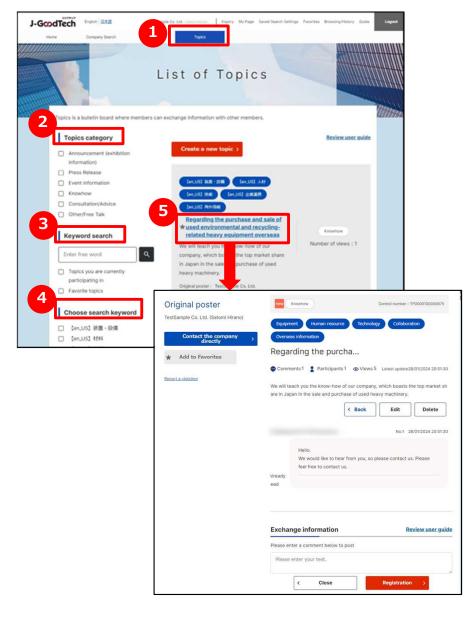
J-GoodTech management office check the details of topics and if there is no problem, it will be released.

Back to List of Topics page

If topics request completed page is displayed, click on "Back to List of Topics" button.

Participating in Topics

Topics > List of Topics > Topic details



- **Display List of Topics**Click on "Topics" along top of page.
- 2 Search topics by category

 If you would like to narrow down topics by category, click on check box of appropriate category.
- Search topics by free word

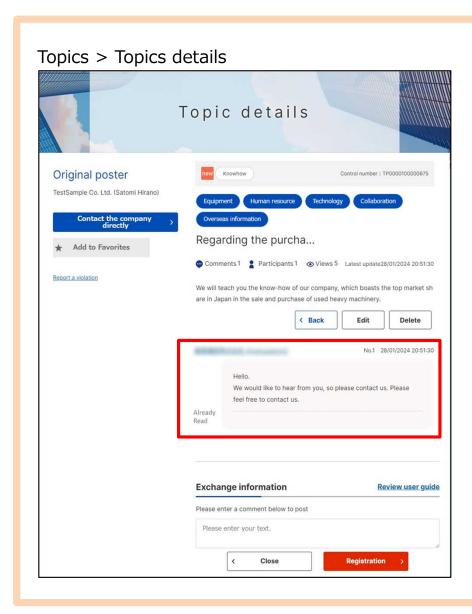
 Entering a free word narrow you down to the topics that contain the string.

 If you would like to narrow down more, click on "Topics you are currently participating in" or "Favorite topics" to display only appropriate topics.
- 4 Search topics by search keyword
 You can also narrow down topics by set keyword.
 click on check box of appropriate search keyword.
- Display topics

 If you find the topics that you will would like to participate in, click on title of topics.
- Participate in topics

 Enter a comment in the text aria below "Exchange information" of topic details page and click on "Registration" button.

Frequently Asked Question Q. What if there is a reply?



- What happen when someone post a comment to my topic?
- A When someone post a comment to my topic, a message will be reached to your e-mail address so login to J-GoodTech and see a message.

Point Regarding private message

A message to topic is published to everyone. If you would like to contact privately to proposer or a person who posted a comment, use the Inquire function.

Chapter 6. Checking your inquiries

The inquiry function speeds up responses because it provides integrated management and searching for all your Needs, messages from other companies, replies to offers, and other messages.

- Replying to the inquiries you have received ———— 67

Chapter 6.

Checking your Inquiries

Checking the inquiries you have received

Home



Check your inquiry details

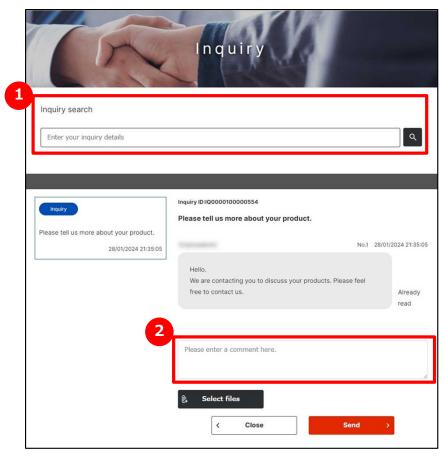
When you receive a new inquiry from the other one, the number of unread inquiries is displayed as red beside of "Inquiry" on menu on the top of screen. Click on "Inquiry" and list of inquiries is displayed.

Chapter 6.

Checking your Inquiries

Replying to the inquiries you have received

Home > Inquiry



Search inquiries

In "Inquiry" screen, a list of inquiries your corporate was received is displayed.

You can search inquiries with free words.

Reply to inquires

When you would like to reply to a comment, enter comment section.

After entering comments, click on "Send" button.

Chapter 7. Seeing the My Page

You can use my page for task management or add a member who can use J-GoodTech from your organization.

Increase the number of members and utilize J-GoodTech within your organization.

What is the My Page Function?	69
Seeing the unsupported Tasks	74
Seeing your own state of Browsing and activity —	75
Adding and changing your own user information —	78
Viewing e-mail notifications	83
Withdrawing form the J-GoodTech membership ——	85
Frequently Asked Questions ————————————————————————————————————	86

What is the My Page Function?



What is the My Page Function?

You can edit corporate information, user information on "My Page" screen.

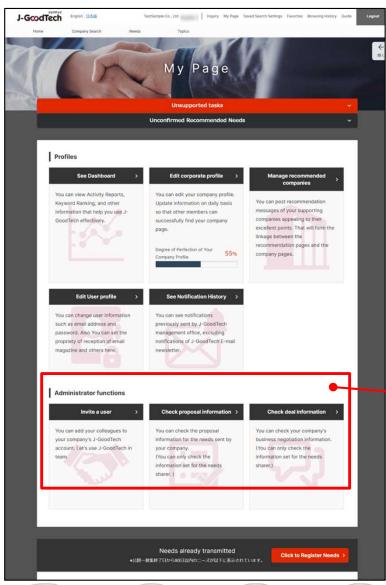
Display "My Page"

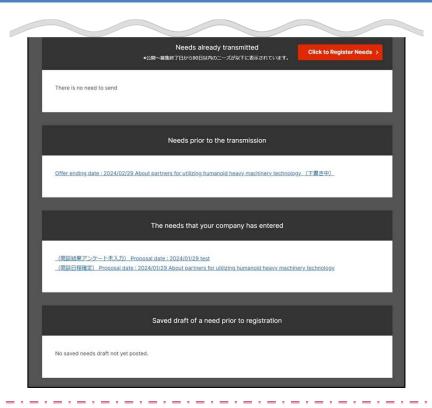
Click on "My Page" on the top of the page and "My Page" is displayed.

Chapter 7.
Seeing the My Page

What is the My Page Function? My Page(Whole Page)

My Page





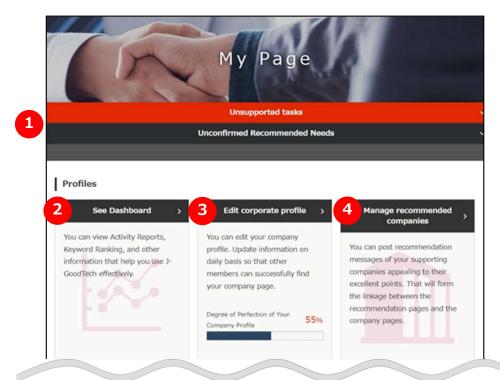
Point Who can use administrator functions?

Only one user who has administrator privilege can see "Administrator functions". You can see whether you have the administrator privilege or not from "User list" on "Set up corporate information" screen.



What is the My Page Function?

My Page



1 Check unsupported tasks

You can check unsupported tasks.

Page74

See Dashboard

You can see browsing and activities status of your organization and other organizations page.

Page 75

Edit corporate information

You can change corporate information of your organization.

Page12

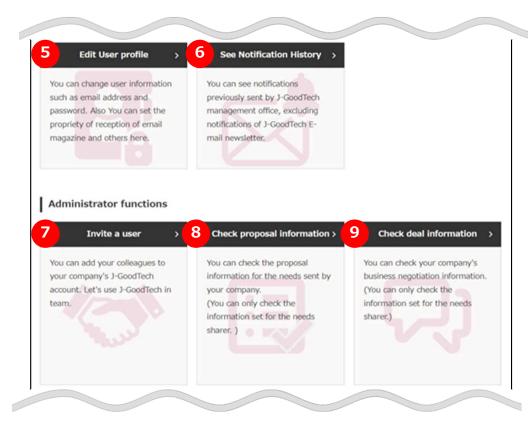
4 Manage recommended corporations

You can register and edit recommending corporations.

Page29

What is the My Page Function?

My Page



5 Edit user information

You can edit user information. You can also unsubscribe from the J-GoodTech.

Page79,85

6 See e-mail notifications

You can see the e-mail contents that was sent by J-GoodTech.

Invite a user

You can invite your corporate members to J-GoodTech.

Page78

Page83

8 Check your proposal

You can check the need that your corporate has transmitted.

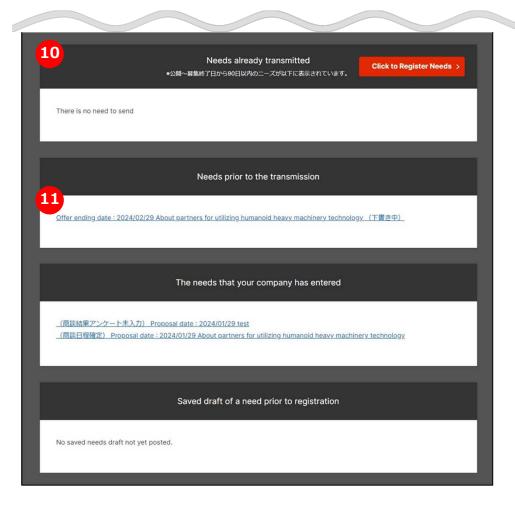
Page 48

Oheck deal information

You can check your deal information that you has proposed for needs.

What is the My Page Function?

My Page



10 Needs already transmitted

You can check the needs that your organization has already transmitted.

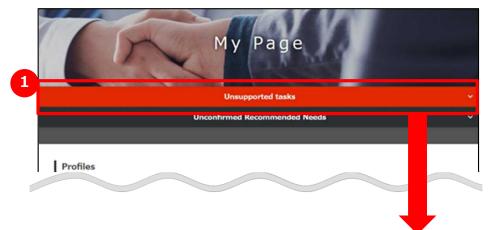
•• Needs while saving as draft before proposal

You can check Needs that your organization is creating proposal.

Page 39

Seeing the unsupported Tasks

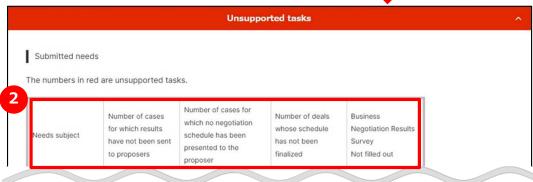
My Page > Unsupported tasks



See unsupported tasks
Click on "Unsupported tasks" and you can see unsupported tasks.

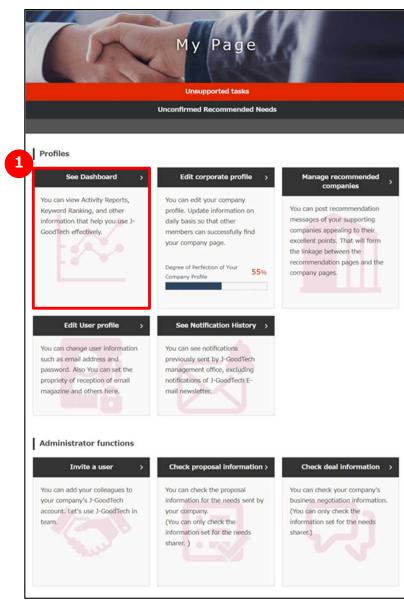
2 The Needs that you transmitted

Unsupported tasks on every steps for Need that your organization has transmitted is displayed as red letters.



Seeing your own state of Browsing and activity Seeing activities of recommended corporations

My Page

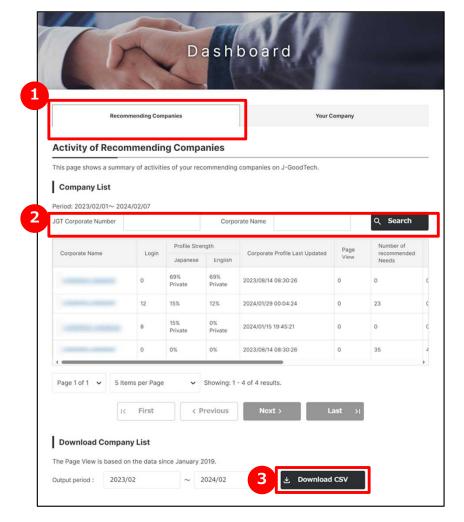


1 See activity status on Dashboard

Click on "See Dashboard".

Seeing your own state of Browsing and activity Seeing activities of recommended corporations

My Page > Dashboard (recommended corporation)



See activities of recommending corporation

Activities of recommended corporation for this month are displayed on "Recommending Companies" tab. If you would like to see activities of your organization, click on "Your Company" tab.

Search for recommended corporations

You can narrow down to corporations to display by entering JGT Corporate Number or Corporate Name and clicking on "Search" button.

By clicking on "Corporate Name", corporate information page of that corporation is displayed.

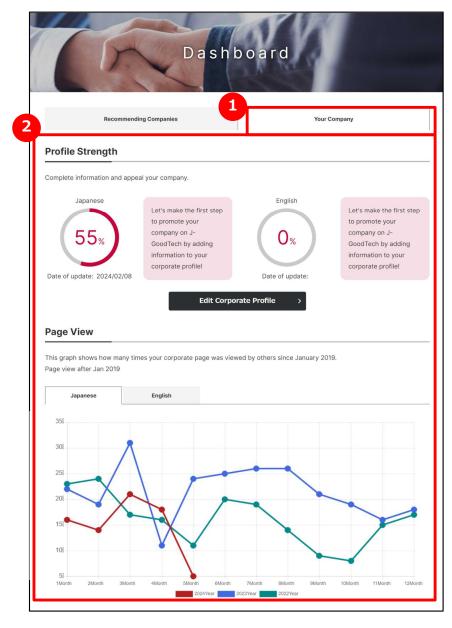
Open Download CSV

You can download activities for recommended corporation by specifying a month and saving it as a file.

Click on "Download CSV".

Seeing your own state of Browsing and activity Seeing activities of recommended corporations

My Page > Dashboard

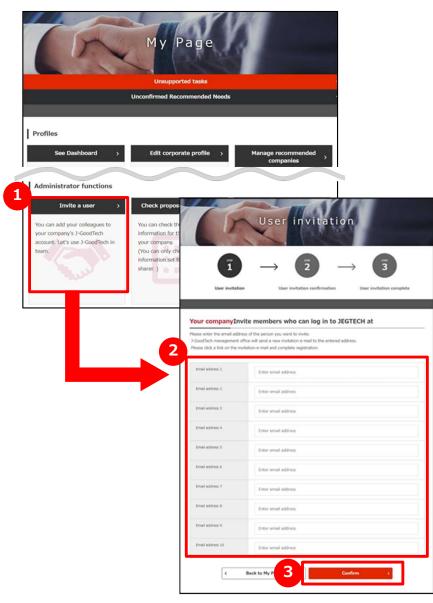


- 1 See activities of your organization

 Activities of your organization and achievements of JGT are displayed on "Your Company" tab.
- According each item of dashboard Following items are displayed on "Your Company" tab.

Profile Strength	Profile strength of your organization
Page View	Number of items corporation information page of your organization was viewed
Most Viewed Companies Ranking	Ranking of corporations with a high number of views on J-GoodTech.
Needs Performance	Number of Needs you transmitted and reached a business meeting.
Activities	The number of times each function of J-GoodTech has been used.

My Page > User invitation



1 Invite users of your organization

Click on "Invite a user" on Administrator Functions area. **Only a one who has administrator privilege can use this area. You can confirm you have administrator privilege or not from user list of Set up corporate profile page.

- 2 Enter an email address
 Enter an email address of users you would like to invite.
- **3** Confirm the contents of entry and invite

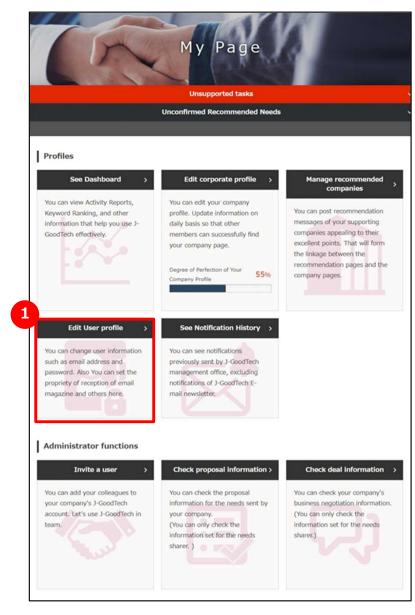
By clicking on "Confirm" button and "Invite" button on User invitation confirmation page, Invitation mail will be sent to entered mail address.

A one who was invited need to set a name and login to J-GoodTech according to the mail you received.

Point Only ones with administrator privilege can invite users.

Only ones with administrator privilege can use invite function. You can confirm you have administrator privilege or not from Edit User profile on My Page.

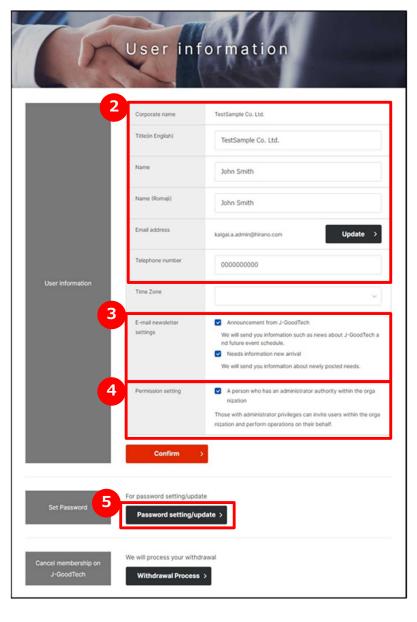
My Page



Edit user profile

Click on "Edit User profile" button.

My Page > User invitation



- 2 Enter username, position Please enter username, position.
- Set e-mail magazine reception settings

You can set e-mail magazine reception settings.

Please check if you would like to receive it.

Please uncheck if it's unnecessary.

Point Apply changes for reception setting.

Please note that it will take approximately 1 month for applying the changes for e-mail magazine reception settings. If you are in a hurry, please contact J-GoodTech management office.

4 Set privileges

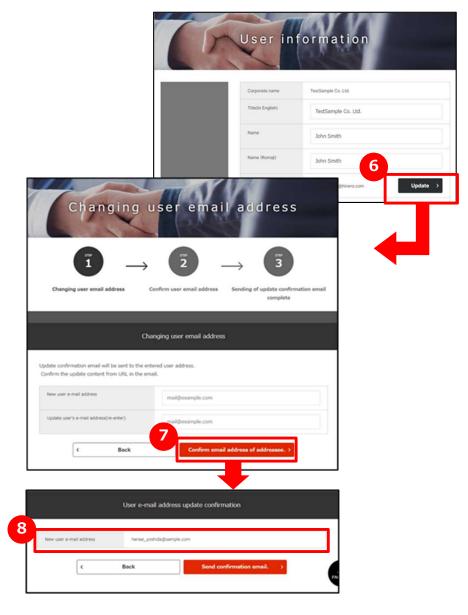
If you have administrator privileges, you can use the user invitation function to add users and the function to edit other users' information.

Please check if you grant administrator privileges. · · · · · ✓
Please uncheck ir you don't need administrator privileges. · · · · · □

6 Commit your changes

Click on "Confirm" button.

My Page > User invitation



- 6 Change your e-mail address

 Click on "Update" button on e-mail address section on user information.
- **Enter a new e-mail address**Enter your new e-mail address and click on "Confirm e-mail address of address." button.
- 8 Check entered e-mail address
 Check e-mail address you entered and click on
 "Update".

Point Mail address is used as Login ID

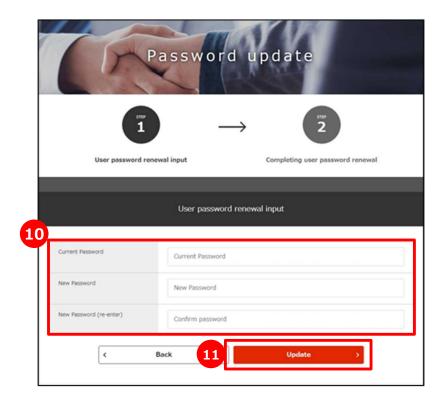
The e-mail address registered here will be your ID when logging in.

After changing your e-mail address, you will not be able to login using your old e-mail address.

My Page > User invitation







Ochange your password

Click on "For password setting/update" and set your password.

10 Enter your password

Enter current password and new password twice.

11 Commit changes

When you have finished entering your password, click on "Update" button.

Even J-GoodTech management office can't find your password, so please manage carefully.

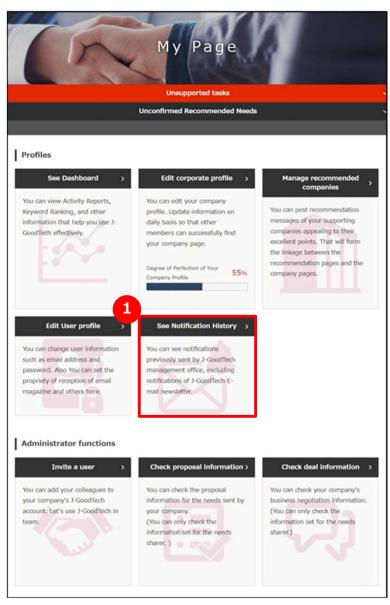
Point Number of characters allowed in password

Password must be between 8 and 16 alphanumeric characters, including at least one number, uppercase letter, and lowercase letter.

In addition, the symbols that can be used are as follows.

Viewing e-mail notifications

My Page



1 See e-mail notifications
Click on "See Notification History".

Viewing e-mail notifications

My Page > Notification History



2 See a list of e-mail notifications.

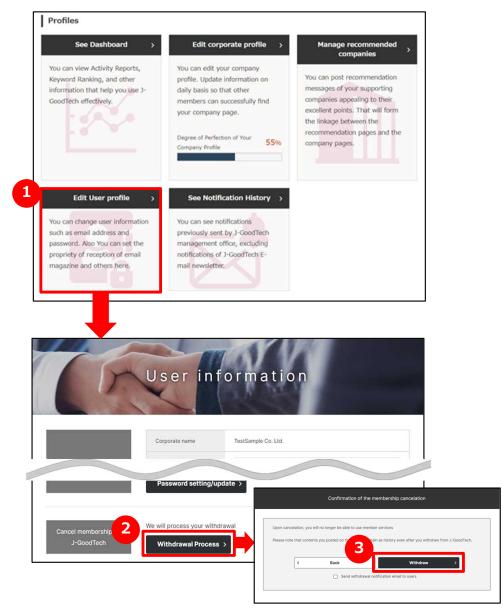
The list of e-mail notifications that you received in past three months is displayed.

3 Read body of e-mail

When you would like to read body of e-mail, click on title of e-mail.

Withdrawing from the J-GoodTech membership

My Page > User Profile



- Withdraw from J-GoodTech
 Click on "Edit User profile".
- 2 Begin withdrawal process
 Click on "We will process your withdrawal" at bottom of the editing screen.
- Confirm about withdraw
 Confirm displayed contents and click on
 "Withdraw".

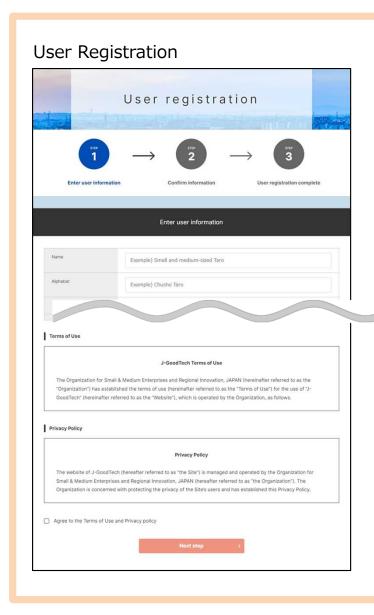
Point Confirm about withdrawal

After leaving J-GoodTech, you can't use services for members. Please note that your contents on J-GoodTech remain in the history even if you leave J-GoodTech. Please contact to J-GoodTech management office when you would like to delete your corporate profile because the information about your corporate remains on the system even if all members of your corporate.

Point When Administrator begin withdrawal process

Administrator can conduct withdrawal process on behalf of users. If you would like to know details, refer to page 87.

Frequently Asked Questions Q. What will you do when you receive Invitation e-mail?

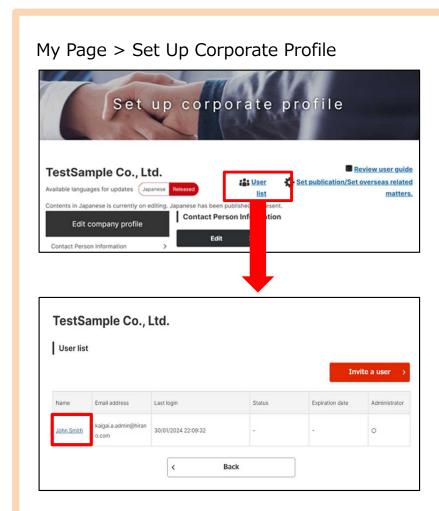


What to do when you receive an invitation e-mail?

A When an administrator uses the user invitation function on the "My Page" screen to invite members who can login to J-GoodTech, an email will be sent to the invited people.

Invited user need to open the "User Registration" screen from the invitation member registration URL provided in the e-mail, enter the necessary information such as name and password, and confirm the terms of use and privacy policy.

Frequently Asked Question Q. What is Operation On Behalf?



Q What's a delegate operation?

A Administrators can change other user information, such as invited users.

Click on "Edit corporate profile" on "My Page" screen then click on "User list" at the top of the screen. You can transition to "User profile" screen by clicking on username who you'd like to edit user profile.

On this screen, you can perform operations such as job title, mail magazine reception settings, authority settings, and cancellation of membership.

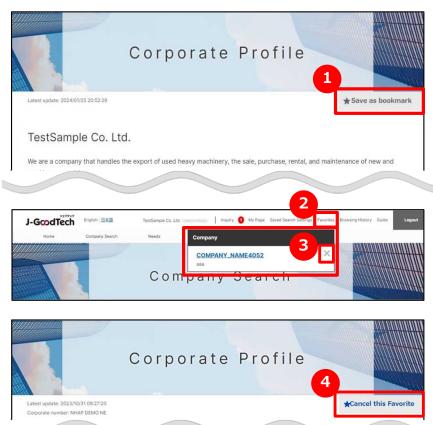
Chapter 8. Other Useful Functions

Discover other useful functions.

	Seeing	Favorites		9	6
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Seeing favorites

Corporate Profile



Add to Favorites

Click on "Save as bookmark" at the top right of the corporate page or products page.

2 See Favorites

Click on "Favorites" in the menu at the top of the screen to display registered corporates and products.

3 Cancel this Favorite

Click on "Favorites" and open the window. Then click on "x" on the right of Company or product name.

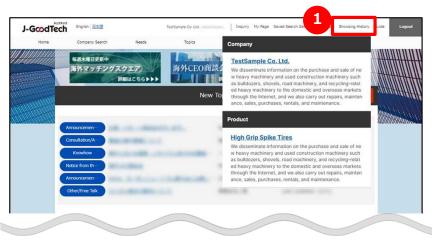
Alternatively, you can cancel this favorite by clicking on "Cancel this Favorite".

Point You can Add to Favorites on needs or topics.

you can not only Add to Favorites on Products/Technology/Services information but also you can do it on needs or topics. You can view the information after you adding.

Checking your browsing history

Browsing History



Check your browsing history

Click on "Browsing History" in the menu on top of the screen.

You can see your browsing history of viewed corporate pages and product ones.

You can redirect to the page when you click on corporate name or product name to go to that page.

J-GodTech